

Streamline operations for financial institutions

Financial institutions can leverage Taskize's integration with Meritsoft's Asset Servicing Claims Manager to accelerate payment and settlement of claims and improve operational efficiencies.



The screenshot displays the Meritsoft Asset Servicing Claims Manager interface. At the top left is the Meritsoft logo. The main area shows a claim with the following details:

- Claim Reference:** 1000102
- Status:** Quantity Mismatch (indicated by a red banner)
- Base CCY:** GBP
- Counterparty A/C:** BANK ABC
- Quantity:** 1,200,000
- ISIN:** FR0000050049
- Pay Date:** 19 Apr 2025
- Rec Date:** 17 Apr 2025

At the bottom left, it says "Powered by Taskize". On the right, there is a chat window titled "In Progress" with a dropdown arrow and a close button. The chat window shows a message from John Smith, dated 17th April 2024 at 14:35, stating: "Hi, we see a position of 1,200,000 shares, but you see 1,500,000. There was a stock loan return of 300,000 shares on 17th April. Please check your end." Below this is a response from ClaimsTeam@BankABC.com, dated 17th April 2024 at 15:35, stating: "Hi, yes you are correct. We will send a revised claim." There is a text input field "Type a message here..." and a "Send" button.

*For illustrative purpose only



Accelerated claim resolution: Issues such as quantity mismatches, rate differences, and missing or incorrect SSI's.



In-platform claims management: The integration eliminates the need to switch between different systems to resolve exceptions, facilitating a more streamlined operational process.



Enhanced communication: Contact your teams and counterparties on whichever communication tool they use without leaving the Asset Servicing Claims Manager.

Use case example

When a stock lending claim discrepancy is identified (e.g. a quantity difference due to a stock loan return being mis-recorded in an upstream system), users initiate a query in the Asset Servicing Claims Manager, creating a Taskize bubble to collaborate with internal teams and counterparties in real-time, ensuring timely and documented resolution.

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Our solution empowers Asset Servicing teams globally to move away from the manually intensive processes involved with claims matching and reconciliation and focus instead on more complex and value-add tasks. For the broader firm, this will equate to lower costs, healthier margins, and an enhanced client reputation.

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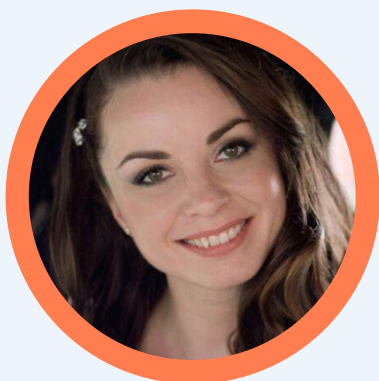
Daniel Carpenter, CEO, Meritsoft

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Taskize Interoperability Solutions

Get in touch



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