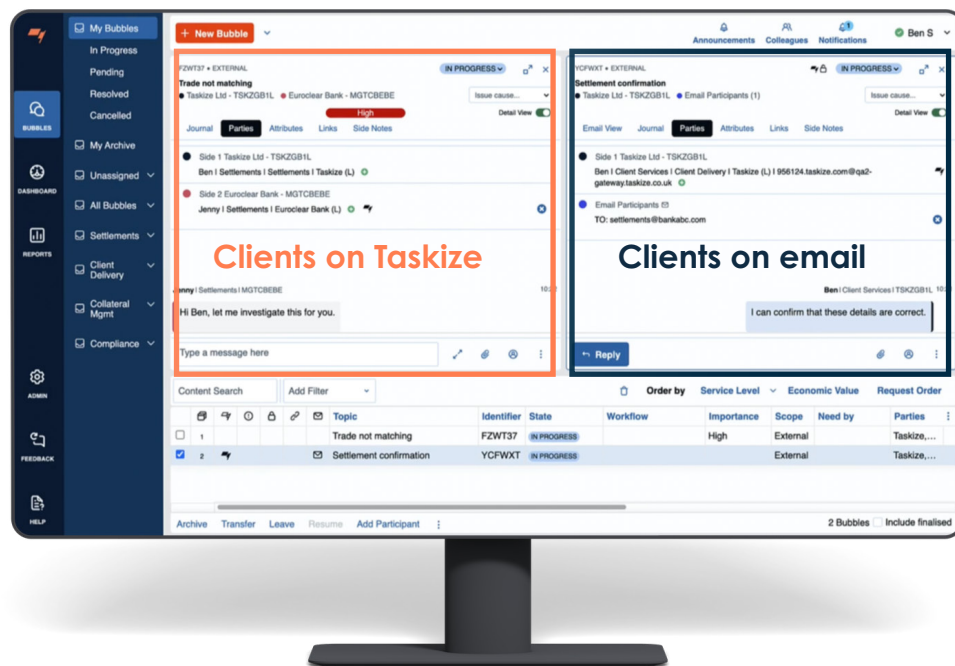# Use Taskize to collaborate with email-based colleagues and counterparties

- Resolve issues more efficiently

- Get actionable insights

- Automatically manage email queries

Highlights include:

- Client Service can manage all enquiries from Taskize

- Keep existing external emails addresses so clients aren't affected

- New emails are allocated to the most appropriate person and not self-selected

- Service SLAs can be tracked across all clients

- Email responses are threaded into existing bubbles for a complete audit trail

- Secure and encrypted

The Taskize email management solution enables Client Service teams to immediately engage with all their customers and counterparties directly from their Taskize platform reducing resolution time and improving customer experience.

Email is an effective way to communicate with your clients, but when you have hundreds of emails and numerous mailboxes to stay on top of this can become difficult to manage. By connecting your email to Taskize you consolidate email chains into a handful of Bubbles and can use the platform to track ownership and management oversight.

There will be no interruption for your clients, as they will still use the existing group inbox addresses or they can join the Taskize network to benefit from the same great features.