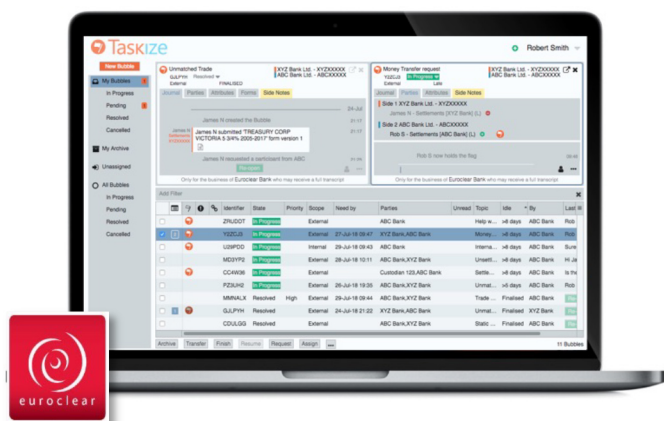


STUCK ON HOLD OR SAT WAITING FOR A REPLY TO YOUR EMAILS?
IF SO, YOU COULD BE MISSING OUT!



Your preferred channel for
issue resolution

Get Started Today!

Free of charge: As a sponsored member of Euroclear, you benefit from Taskize at zero cost across all of your operational departments.

No heavy set-up required: Don't have access to your Taskize account yet? Contact your Taskize Administrator to start resolving your issues in just a few minutes.

See <https://help.taskize.com> for Quick-Start guides and access to our FAQs.

Instant access: Contact all of Euroclear's Client Services teams and the growing network of global financial services organisations today.

Access Taskize here:

<https://connect.taskize.com>

1. Unmatched trades
2. Corporate Action events
3. Internal collaboration
4. Any post-trade queries

Whatever your issue, Taskize lets you quickly and easily find the help you need, and connects you in real-time to your service providers, clients, colleagues and counterparties.

Benefits include:

1. Simple navigation of your internal organisation and external counterparties
2. Secure real-time collaboration through the full issue life cycle
3. Complete audit trail and management over-sight of issues
4. Easy sorting, filtering and prioritisation of workload

And now it's even easier with EasyWay...

Taskize is now integrated into Euroclear's EasyWay service for settlement query resolution.

Contact us to discuss integrating Taskize with your own internal systems, and make identifying and resolving issues even more seamless.

TASKIZE EXISTS TO MAKE WORK FLOW – CORE FEATURES AT A GLANCE

TASKIZE BUBBLE

Purpose-built for issue resolution



Taskize **Bubbles** are secure, micro-workspaces where counterparties can resolve issues together. Supports clear responsibility and issue ownership.

TASKIZE BUBBLE BLOTTER

Prioritise and manage work



The **Bubble Blotter** keeps track of all open issues, allowing prioritisation and workload management.

Management oversight of team issues with ability to delegate, substitute and escalate.

TASKIZE SMART DIRECTORY

Navigate the industry quickly



Consistent navigation of clients, colleagues and counterparties.

Finds the right people by what they do rather than who they are.

MANAGEMENT REPORTS

Monitor real-time performance metrics



Taskize reports provide a real-time view of current and historic activity.

How busy are you? How long are issues taking to resolve? Who are you talking to the most?

WHAT OUR CLIENTS SAY

"Taskize has been a success story for us. It allows you to communicate and share issues fast and effectively. I encourage our peers to find out how it can improve their operational efficiency."

Gerardo Prieto Moreno
MD Capital Markets Operations
Santander Global Corporate Bank

"Trade exceptions have long been a pain point for the industry and DTCC Exception Manager was the next logical step in addressing the inefficiencies facing our clients. We are delighted to collaborate with Taskize to make this a reality."

"We are convinced that Taskize helps the financial services industry solve operational issues more efficiently and will progressively replace traditional channels like phone and email."

Philippe Laurensy
Head of Commercial
Euroclear

ABOUT TASKIZE

Our **Mission** is to transform how financial services companies service their clients and their peers.

Our **Goal** is to accelerate problem resolution in operations both within and between firms. Taskize is backed by Euroclear, a leading provider of post-trade services to the

TASKIZE

a world leader in issue resolution

Serving
50+
Countries

63,000+
issues
resolved

Over 450
organisations
live