



## Communicate and resolve exceptions seamlessly between Taskize and Microsoft Teams

This connector provides outbound flows from the Taskize platform to Microsoft Teams, enabling internal collaboration between colleagues without the Taskize user needing to swivel chair between platforms.



Minimise risk by securely tracking and managing all communication within Taskize, the connector prevents information loss and provides oversight of ongoing interactions.



Improve client service by centralising communication within Taskize, ensuring users can respond promptly and efficiently, and streamlining all interactions.



Increase your team's capacity through an optimised workflow, allowing users to handle higher volumes of tasks seamlessly without being overwhelmed by disparate conversations.



## Why choose this connector?

- Automate the capture and organisation of queries resolved through Teams, enabling smoother workflows and the smart allocation of work.
- MI reporting provides your company with valuable insights into communication trends and performance metrics.
- Taskize's Teams connector fosters interoperability by seamlessly bridging the gap between the platform and other systems.

## Explore further



[Introduction – to this and all Taskize connectors](#)

## Get in touch



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