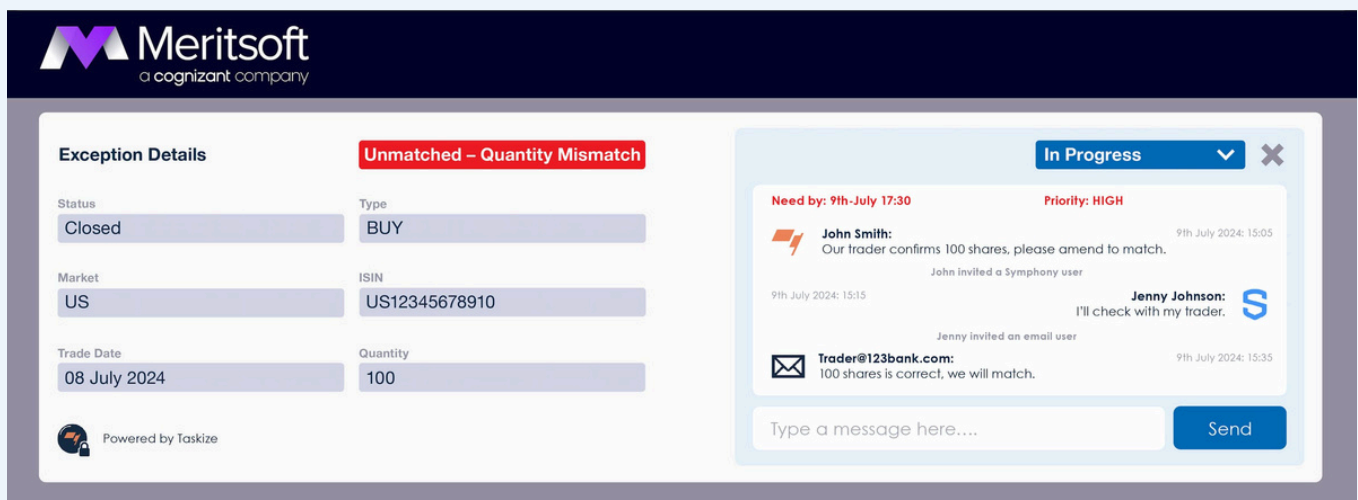# Streamline operations for financial institutions

Market participants can benefit from a powerful integration between Meritsoft's Trade Tracking and Exception Manager (TTEM) and Taskize, designed to enable you to resolve exceptions more quickly and efficiently, enhancing your organisation's operational capabilities.

Meritsoft
a cognizant company

Exception Details · **Unmatched – Quantity Mismatch**

Status	Type
Closed	BUY
Market	ISIN
US	US12345678910
Trade Date	Quantity
08 July 2024	100

Powered by Taskize

In Progress

Need by: 9th-July 17:30 · Priority: HIGH

John Smith: Our trader confirms 100 shares, please amend to match. — 9th July 2024: 15:05

John invited a Symphony user

9th July 2024: 15:15 — Jenny Johnson: I'll check with my trader.

Jenny invited an email user

Trader@123bank.com: 100 shares is correct, we will match. — 9th July 2024: 15:35

Type a message here…. · Send

*For illustrative purpose only

Accelerated exception resolution: Issues can be swiftly identified and resolved to mitigate the risk of trades failing to settle before market cutoff, increasing settlement efficiency and reducing the cost of penalties where CSDR rules apply.

In-platform exception resolution: The integration eliminates the need to switch between different systems to identify and resolve exceptions, facilitating a more streamlined operational process.

Enhanced communication: Contact your teams and counterparties on whichever communication tool they use without leaving TTEM.

Use case example

Trade exception resolution

When a trade exception is identified, users initiate a trade settlement query in Meritsoft's TTEM Trade Window, simultaneously creating a Bubble (Taskize's secure online space for collaboration).

The relevant counterparty is invited to help resolve the issue in real-time through a chat window, ensuring swift, effective, and fully documented communication.

> " In the context of T+1 and growing pressure to resolve settlement issues quickly, the integration of Taskize into our Trade Tracking and Exception Management system is a significant step in helping market participants streamline their settlement processes. "
>
> **Daniel Carpenter, CEO, Meritsoft**

Explore further

✓ **Introduction – to this and other Taskize integrations**

Get in touch

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