Transform email clutter into operational clarity

Taskize's **Mailbox Analyser** unveils the complexities of your email traffic, revealing inefficiencies to increase productivity.

Enhanced visibility: Gain a clear understanding of email volumes, response times, and resource allocation.

Identify inefficiencies: Spot and address hidden delays, process gaps, and bottlenecks through a data-driven approach.

Actionable insights: Leverage data to prioritise issues, improve service levels, and optimise staff performance.

Why choose Mailbox Analyser?

✓ **Query volume:** Track the number of email threads and individual queries received to understand where and why inefficient responses occur.

✓ **Service and resolution metrics**: Identify areas of delay by comparing resolution times to service levels. Evaluating the speed and complexity of resolving different types of queries helps you better understand the sources of inefficiency.

✓ **Resource complexity and client interactions**: Analyse the number of users involved in each query to gauge resource intensity. Break down the queries you send and receive between teams and external counterparties.

Get in touch

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